


## Clarification\_ QM 58 Category 4 Quality Requirements

### KZN Province

- Medical waste Disposal

10 August 2022



Zero  
Defects



**THINK QUALITY!**

DO IT RIGHT  
THE FIRST TIME  
WE DON'T ALWAYS  
GET A SECOND  
CHANCE

**Road  
to  
Success**



# Content of this presentation

1. **Quality Requirement Category 4**
2. **Section A – document submission**
3. **Section B – document submission**
4. **Complete Section E:Form A**

## SECTION A:

A.1 QMS Manual or a document that defines and describes the QMS and its **scope** or Quality Method statement based on scope.  
**(The manual to be aligned to ISO 9001:2015 )**

### Clauses of ISO 9001:2015

- Clause 4 - Context of organization
- Clause 5 – Leadership
- Clause 6 – Planning
- Clause 7 – Support
- Clause 8 – Operation
- Clause 9 – Performance Evaluation
- Clause 10 – Improvement

## SECTION A:

### A.2 Quality Policy **Approved by top** management

- Commitment to: meet customer requirements / expectations; continual improvement; satisfying all applicable requirements including statutory requirements.

### A.3 Quality Objectives Approved by top management.

- What are your objectives and how do you plan to achieve.
  - **Business Plan/Proposal** – Align this specifically to the Scope of work for this tender.


### B.1 Documented information for defined roles, responsibilities and authorities


- Submits either of these documents
  - Organogram
  - Job Profile
  - Responsibility Matrix etc.

**Please ensure that the Quality Roles / Function is detailed**

- B.2 Documented information for Control of Externally Provided Processes, Products and Services
- Describe how you ensure that work completed/supplied by external party (Sub-Contractor, Suppliers) complies with the requirements.
  - Selection
  - Evaluation
  - On going monitoring
  - Inspection
  - Product acceptance /approval / final Inspection
  - Controls that you have in place

# Section E - Form A completion and signing

	(FORM A)	Template Identifier	240-43921804	Rev	3
	TENDER & CONTRACT QUALITY	Document Identifier	240-68099612	Rev	6
	REQUIREMENTS FOR	Authorisation Date	October 2018		
	QM 58 AND	Review Date	October 2022		
QUALITY REQUIREMENTS FOR ISO 9001 STANDARD					

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:	<b>Complete here</b>			
	ENQUIRY/ CONTRACT DESCRIPTION				
SECTION B (ESKOM)	CLAUSES OF QM 58 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WHETHER IT IS APPLICABLE OR NOT APPLICABLE		
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS (Select Only Applicable Category). [88] Not more than one category must be selected. Also indicate whether site assessment is applicable.	X		
	CLAUSE 4	Category 1 (refer to clause 4.1.1 of QM 58)	-		
		Category 2 (refer to clause 4.1.2 of QM 58)	-		
		Category 3 (refer to clause 4.1.3 of QM 58)	-		
		Category 4 (refer to clause 4.1.4 of QM 58)	X		
		Supplier and Sub-supplier Site Assessment (refer to clause 4.2 of QM 58)	-		
	CLAUSE 5	POST-CONTRACT AWARD Contract Execution (refer to clause 5.1 of QM 58) Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of QM 58)	X X		
	CLAUSE 6	STANDARD CONDITIONS Eskom Rights of Access (refer to clause 6.1 of QM 58) Eskom Rights to Information (refer to clause 6.3 of QM 58) Preservation and Storage (refer to clause 6.3 of QM 58) Supplier Quality Audits (refer to clause 6.4 of QM 58) Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of QM 58) Special Processes (refer to clause 6.6 of QM 58)	X X X X X X		
		CLAUSES OF ISO 9001 STANDARD	CLAUSE DESCRIPTION	INDICATE WHETHER IT IS APPLICABLE OR NOT APPLICABLE	
		CLAUSE 4	Context of the Organisation	X	
		CLAUSE 5	Leadership	X	
		CLAUSE 6	Planning	X	
		CLAUSE 7	Support	X	
		CLAUSE 8	Operation	X	
CLAUSE 9	Performance Evaluations	X			
CLAUSE 10	Improvement	X			
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE
		BONGI TSHABALALA	QUALITY SUP ADVISOR	20/04/23	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE
		<b>Complete and sign here</b>			

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per QM 58 Specification and ISO 9001 Standard.

Public

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorised version on the system.

No part of this document may be reproduced without the expressed consent of the copyright holder, Eskom Holdings SOC Limited, Reg No 2002/015527/06.

Hard copy printed on: 01 April 2019

Page 1 of 1

